

**Part A** PLEASE COMPLETE IN BLOCK CAPITALS

**Patient's Details**

Surname		Date of Birth	Day	Month	Year
Forename		Sex	Male		Female
Address		Contact Number			
		Postcode			

**Parent/Guardian's**  
 Surname (if this patient is under 16)  Initial  Title

**Part B** I wish any refund to be paid into the following bank account:

Name(s) of account holder(s)

Full name of bank, building society or other account provider

Sort code of the bank, building society or other account provider  -  -

Account number

If a building society account, the building society roll or reference number

Some building society accounts use a roll or reference number. The number is on the passbook. If you are not sure if the account has a roll or reference number, ask the building society. Incorrect bank account details will delay any refund you are entitled to.

Tick this box if you do not have an account

**Part C** (Part C must be completed by the dentist)  
 Provider Name, Address and Location Number:

**Part D**

Date appliance provided	Day	Month	Year
Date charge paid			
Charge paid	£	<input type="text"/>	

(A receipt must be enclosed)

**Part E**  
 Please describe the steps you took to take care of this appliance prior to it being lost or damaged beyond repair and how it was lost or damaged:

**Part F**

The original appliance was not lost or damaged due to lack of reasonable care by the patient or the patient's parent/guardian.

**Part G**

This charge will cause me undue financial hardship.

**Please send proof that you received one of the following benefits or a copy of the exemption certificate you are named on, otherwise it will take longer to process your claim.**

**On the date the charge was paid I was named on one of the following certificates:**

- NHS Tax Credit Exemption Certificate
- NHS Low Income Scheme HC2 Certificate
- NHS Low Income Scheme HC3 Certificate which limits the amount paid to: £  .

Please provide details of the certificate you hold:

Certificate number:

Dates the certificate is valid for:  
Day Month Year                      Day Month Year  
From    to

**On the date the charge was paid, I, or my partner, was in receipt of one of the following benefits:**

- Income Support
- Income-Based Jobseeker's Allowance
- Income-Related Employment and Support Allowance
- Pension Credit Guarantee Credit

Please provide the FULL name, date of birth and National Insurance Number of the person receiving the benefit:

Forename

Surname

National Insurance Number

Date of Birth    Male  Female

Please explain why paying this charge will cause you undue financial hardship

When completed please send this form to the:  
Reg 11, NHS Dental Services, Compton Place Road, Eastbourne, East Sussex, BN20 8AD

**Patient's Declaration:**

I hereby claim a refund of the charge paid for a replacement NHS dental appliance.  
I declare that the information I have given is correct and complete. I understand that if it is not, appropriate action may be taken. To enable the NHS to check I am entitled to help with NHS charges and to prevent and detect fraud and incorrectness, I consent to the disclosure of relevant information from this form by and to the NHS Business Services Authority, Primary Care Trust/Local Health Board, Department for Work & Pensions, HM Revenue & Customs and this dental contractor or practitioner.

I am the patient  or parent/guardian  named overleaf

**Signature:**

\_\_\_\_\_

**Print Name**

**Date:** \_\_\_\_\_